Austin Bucher

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EXPERIENCE

IAS DAVIES, Minneapolis, MN

Field Property Adjuster - Residential and Commercial; Apr 2022 - Oct 2022 Perils: Hail, Wind

- \$5.5 million in Xactimate estimates, largest claim: \$173,093.59
- Handle clean-up by request of firm leadership

PILOT CATASTROPHE SERVICES, Dayton, OH

Field Property Adjuster - Residential; Jan 2022 - Apr 2022

Perils: Fire, Hail, Water, Wind

- Largest claim: \$273,000.00
- Force-placed policy claims

PILOT CATASTROPHE SERVICES, Detroit, MI

Field Property Adjuster - Residential and Commercial; Jul 2021 - Dec 2021

Perils: Hail, Sewer Backup, Water, Wind

- Routinely work with multiple Team Managers, Agency Liaison, and agent offices to handle complicated losses
- Negotiate claim settlements and refer questionable claims to Special Investigative Unit
- Large loss, two-story steep, and Loss of Use claims
- Reconcile water mitigation invoices and meet with contractors for additional inspections

PILOT CATASTROPHE SERVICES, Indianapolis, IN

Field Property Adjuster - Residential; Jun 2021 - Jun 2021

Perils: Hail, Wind

Large loss and two-story steep claims

PACESETTER CLAIMS SERVICES, Fort Worth, TX

Field Property Adjuster - Residential; Feb 2021 - Apr 2021

Perils: Water (Frozen Pipe)

• Large loss manufactured home and residential claims

EBERL CLAIMS SERVICE, North Atlanta, GA

Field Property Adjuster - Residential and Commercial; Nov 2020 - Feb 2021

Perils: Wind, Water (Hurricane Zeta)

- Large loss and two-story steep claims
- Clean-up reassigned claims virtual and additional physical inspections

PILOT CATASTROPHE SERVICES, Lubbock, TX

Field Property Adjuster - Residential and Commercial; May 2020 - Sep 2020

Perils: Hail

- Two-story steep claims
- Handled 484 claims in 109 days

PILOT CATSTROPHE SERVICES, Toccoa, GA

Field Property Adjuster - Residential; Nov 2019 - Apr 2020

Perils: Hail, Sewer Backup, Water, Wind

• Large loss and Loss of Use claims

PILOT CATASTROPHE SERVICES, Grand Forks, MN

Field Property Adjuster - Residential; Sep 2019 - Nov 2019

Perils: Sewer Backup

Reconcile water mitigation invoices and meet with contractors for additional inspections

PILOT CATASTROPHE SERVICES, Danville, IL

Field Property Adjuster - Residential and Commercial; May 2019 - Sep 2019

Perils: Hail, Wind

- Identify and negotiate appropriate salvage values
- Two-story steep claims

EBERL CLAIMS SERVICE, Paradise, CA

Field Property Adjuster - Residential; Nov 2018 - Jan 2019

Perils: Fire, Smoke (Campfire Wildfire)

• Large loss Property, Personal Property, and Loss of Use claims

FIELD PROS DIRECT, Panama City, FL

Field Property Adjuster - Residential; Oct 2018 - Nov 2018

Perils: Wind, Water (Hurricane Michael)

- Large loss and two-story steep claims
- HO-2, HO-3, HO-6, and HO-7 policies

FIELD PROS DIRECT, Wilmington, NC

Field Property Adjuster - Residential; Sep 2018 - Oct 2018

Perils: Water, Wind (Hurricane Florence)

- Insurance to Value reports
- Large loss and two-story steep claims

PILOT CATSTROPHE SERVICES, Washington, DC

Field Property Adjuster - Residential and Commercial; Jul 2018 - Sep 2018

Perils: Hail, Sewer Backup, Water, Wind

- Large loss, Loss of Use, and two-story steep claims
- Reconcile water mitigation invoices and meet with contractors for additional inspections

EBERL CLAIMS SERVICE, Cleveland, OH

Field Property Adjuster - Residential; Apr 2018 - Jun 2018

Perils: Hail, Sewer Backup, Wind

EBERL CLAIMS SERVICE, Washington, DC

Field Property Adjuster - Residential; Feb 2018 - Apr 2018

Perils: Water, Wind (Nor'Easter)

• Large loss and two-story steep claims

EBERL CLAIMS SERVICE, Houston, TX

Field Property Adjuster - Residential; Aug 2017 - Dec 2017

Perils: Water, Wind (Hurricane Harvey)

EBERL CLAIMS SERVICE, Washington, DC

Field Property Adjuster - Residential; Aug 2017 - Aug 2017

Perils: Sewer Backup

EBERL CLAIMS SERVICE, Minneapolis, MN

Field Property Adjuster - Residential; Jun 2017 - Jul 2017

Perils: Hail

EBERL CLAIMS SERVICE, State College, PA

Field Property Adjuster - Residential; May 2017 - May 2017

Perils: Wind

• Two-story steep claims

EBERL CLAIM SERVICES, Atlanta, GA

Inside Property Adjuster – Residential; Mar 2017 - Apr 2017

Perils: Hail, Sewer Backup, Water, Wind

- Facilitate correspondence including payment and denial letters
- Review and assess supplemental estimates while maintaining claim reserves